



Happy Holidays From Liberty Dental Plan

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Visit us at...

www.libertydentalplan.com

FAQ'S

Is it necessary to send in Encounter Forms?

Yes. Encounter forms should be submitted for all members, it helps Liberty Dental Plan keep track of utilization, and are a regulatory requirement. Liberty Dental Plan encounter forms, Universal claim forms as well as any computer generated forms are accepted, as long as the alternate forms contain the same information as an encounter form.

Where can I obtain additional co-pay schedules?

Visit our website at www.libertydentalplan.com for additional copies and other useful information.

How do I refer a patient to a Specialist?

The general dentist must submit a referral request by mail. Emergency referrals must be submitted by fax. All specialty referrals must include specific attachments, typically x-rays and a narrative. Please contact Provider Relations at 888-703-6999 ext 208 if you have any questions.

Last Quarter News Flash

Liberty Dental Plan wishes you Happy Holidays and a Prosperous New Year. May you celebrate the holidays with family and friends.

Liberty Dental Plan is excited to have an ongoing relationship with DentalPlans.com and Tarjeta Medifam to provide dental benefits to their subscribers. DentalPlans.com has been utilizing the CA 90 plan and Tarjeta Medifam utilizes the CA80 plan, both of these plans are access plans-discount dental plans. Discount dental plan members may choose to go to any provider within our specified network.

Members should present to your office with ID cards with either a DentalPlans.com or a Tarjeta MediFam's logo along with Liberty Dental Plan's logo on the front of the ID card. Member eligibility will not appear on your eligibility roster,

you should call Liberty Dental Plan at 888-703-6999 for eligibility verification prior to rendering dental services.

If you need additional copies of the CA80 and CA90 plans, please contact our offices at the number listed below.

We are excited about the potential this campaign will bring to your practice. In addition, our Member Services Department and Provider Relations Department are available Monday through Friday from 8:00 am to 5:00 pm at 888-703-6999, to answer any questions you may have regarding these programs.

We appreciate your continued participation with our plan and wish you the best throughout 2003.

DentalPlans.com and Tarjeta Medifam



Dental Director News

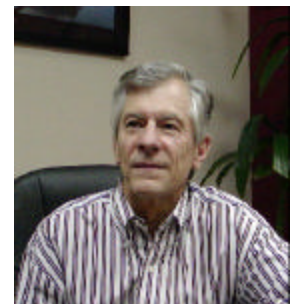
Preventive Health Care

Are you ready for the New Year? The beginning of the year is a good time to remind patients of the importance of maintaining good oral health-care.

Past years have proven the holiday season to be a slow time of the year for dental offices. If you

experience this trend, keep in mind that contacting your patients for their bi-annual recall is a great way to keep your daily schedules productive.

As you contact patients by phone or by sending a post card, you will remind them that you are committed to maintaining their continued oral health-care.



Richard Hague, DMD