

Spring 2026

Liberty Dental Plan Quarterly Provider News

-
- 2 Leadership
 - 3 Updates to CDT codes for 2026
 - 4 Supporting your patient's oral health
 - 5 Satisfaction survey results



Leadership

NATIONAL LEADERSHIP

[Cherag Sarkari](#), DDS, MDS, Chief Dental Officer

[Alyssa Edwards](#), DDS, National Dental Director Clinical Ops.

[Charles Moser](#), DDS, National Dental Director Clinical Services

[Marc Couch](#), Senior VP, Network Management and Performance

[Justin Bottger](#), Director, Provider Relations

WESTERN TEAM

[Angel Sanchez-Figueras](#), DDS, Medicaid Dental Director

[Arian Afshin](#), DDS, Medicaid Dental Director (NV)

[Leta Langford](#), DDS, Medicaid Dental Director (OK)

[Zana Alnaqib](#), DDS, Medicaid Dental Director (AZ)

[Michelle Eubanks](#), AVP, Provider Relations

[Garett Bird](#), Director, Provider Relations

[Gisel Simington](#), Manager, Provider Relations

[Lucinda Shaffer](#), Manager, Provider Relations

EASTERN TEAM

[Tamara Kay-Tibby](#), DDS, Medicaid Dental Director (FL)

[TBD](#), DDS, Medicaid Dental Director (OH)

[Naomi Ram](#), DDS, Medicaid Dental Director (WV)

[Alexis Arguello](#), AVP, Provider Relations

[Caroline Kautz](#), Director, Provider Relations

[Mayra Cardenas](#), Manager, Provider Relations

[Jenna Mader](#), Manager, Provider Relations

NORTHEAST TEAM

[Harrison N. Rubinstein](#), DDS,
Medicaid Dental Director (NJ)

[Jan Gonzalez-Torres](#) DDS,
Medicaid Dental Director (NY)

[Nicole Mosca](#), AVP, Provider Relations

[Ashley Tosado](#), Manager, Provider Relations (NJ)

[Jeanette Sierra](#), Manager, Provider Relations (NY)



Updated clinical criteria guidelines and CDT codes

Liberty is pleased to announce the approval of the [2026 National Clinical Criteria Guidelines and Practice Parameters](#). These resources support consistent, evidence-based clinical decision-making across all Liberty markets.

Please note that when state-specific guidelines exist, they supersede Liberty's national guidelines to ensure medical assessment decisions follow required state regulations.

Updates to CDT codes for 2026

Liberty's 2026 guidelines integrate all CDT code changes to support accurate claims submission and review.

Changes are effective **January 1** through **December 31, 2026**, and include **60** code set updates:

- **31** additions
- **14** revisions
- **6** deletions
- **9** editorial updates clarifying syntax or spelling without altering purpose or scope

Decommissioning of old codes

Legacy codes expired **February 15, 2026**. Providers should have updated their practice management systems and workflows to align with the 2026 updates prior to this date.

What providers should do

- Update all systems to reflect 2026 CDT code changes.
- Review the 2026 National Clinical Criteria Guidelines and Practice Parameters to align documentation with Liberty expectations.
- Apply state-specific guidelines when applicable.
- Coordinate with billing teams to ensure correct coding and minimize rework.

For questions regarding these updates, please contact your Liberty Provider Relations representative. Thank you for your continued commitment to clinical quality and timely patient care.

Support your patients' oral health from day one

To help our members establish strong oral health habits early in their coverage, we are encouraging all dental providers to schedule new members for an Initial Dental Health Appointment (IDHA) within their first **90 days** of enrollment. Early engagement is key to identifying urgent needs, preventing avoidable complications, and ensuring members remain connected to ongoing preventive care.

Why the first 90 days matter

Scheduling an IDHA shortly after enrollment allows providers to:

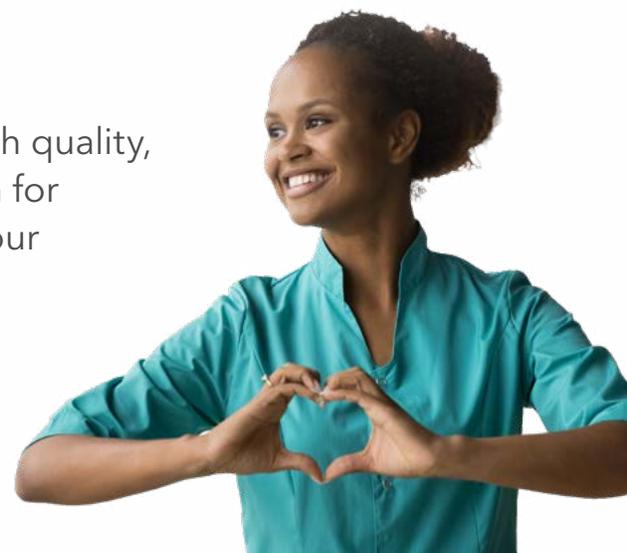
- Establish a dental home and build trust with new patients.
- Perform an early assessment to identify caries risk, periodontal concerns, and other priority conditions.
- Provide timely education on preventive care and oral hygiene.
- Support improved long term health outcomes and reduce emergency utilization.

How you can help

We encourage your office to proactively:

- Reach out to newly assigned or newly enrolled members.
- Offer appointment times dedicated to new patient visits.
- Review preventive care schedules and assist with follow up appointment planning.
- Reinforce the importance of early and routine dental care during the first visit.

Your partnership ensures our members receive high quality, timely access to dental care, setting the foundation for better health throughout the year. Thank you for your continued commitment to our shared mission of improving oral health in our community.

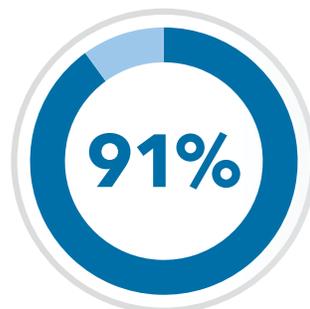


Provider Satisfaction Survey results

Thank you to all who participated in our 2025 Provider Satisfaction Survey. Your feedback is crucial to helping us improve our processes and understand how we can better serve our members.



Recommendation rating



Satisfaction rating

The 2026 Provider Satisfaction Survey will take place this fall.

Remember to validate your office information every quarter

Liberty's online directory validation tool allows for easy verification of the office information we have on file for your organization.

Go to <https://www.libertydentalplan.com/providerDIV> or scan the QR code to validate your office's online directory information.



You may validate your directory information through the same link above using your standard office access code every quarter. We recommend setting a calendar reminder in your system to remember to validate your office information every **90 days**.

Please note the law requires we receive an affirmative response from your office. Failure to verify the accuracy of your information requires Liberty to remove you from our provider directory and may result in a delay of payment or reimbursement of claims based on your state's requirements.

If you need assistance, call us at **888-352-7924** Monday through Friday, 8 a.m. to 5 p.m. Pacific time. We will gladly assist with the quarterly validation of your office's directory information.