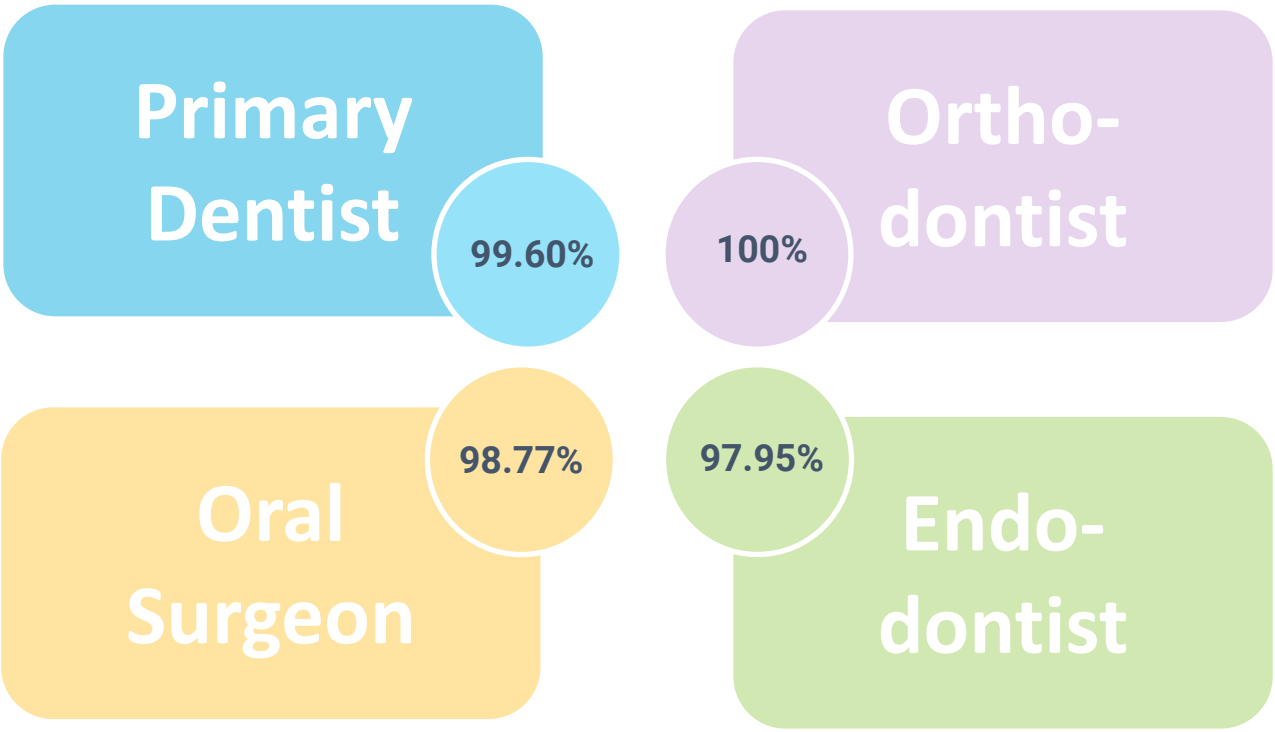


Member Dashboard

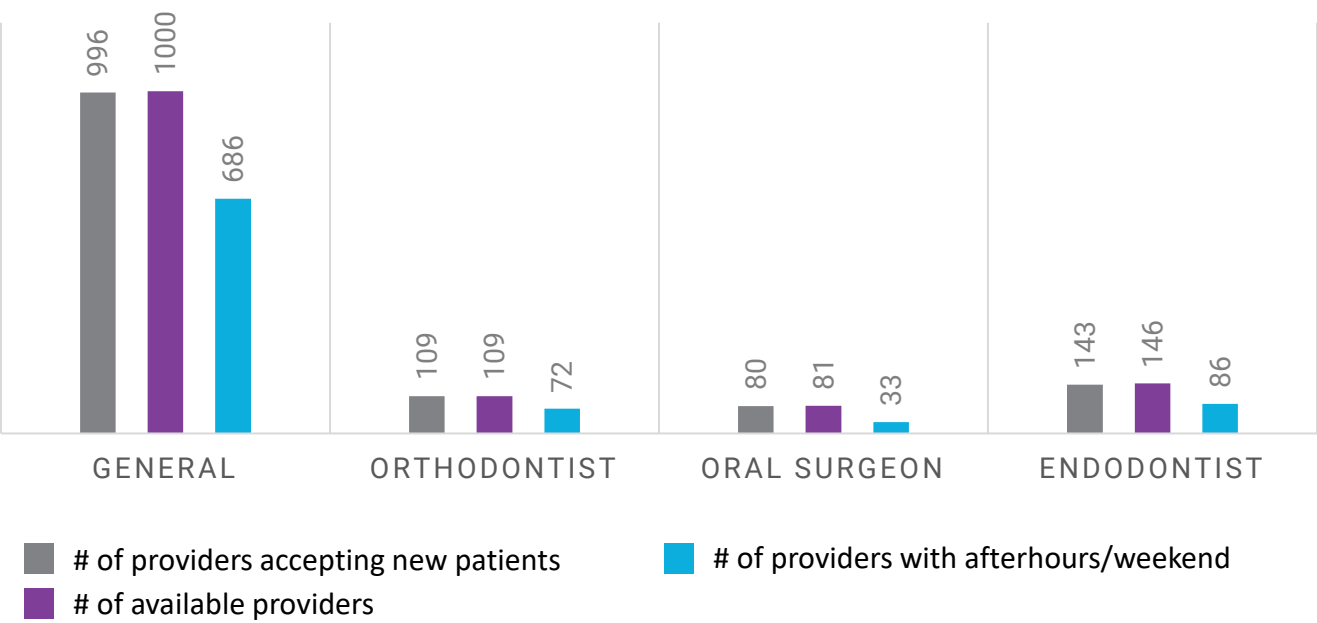
The data from this report will be updated on a quarterly basis with the exception of our annual satisfaction survey.

Percentage Availability of Providers Accepting New Patients



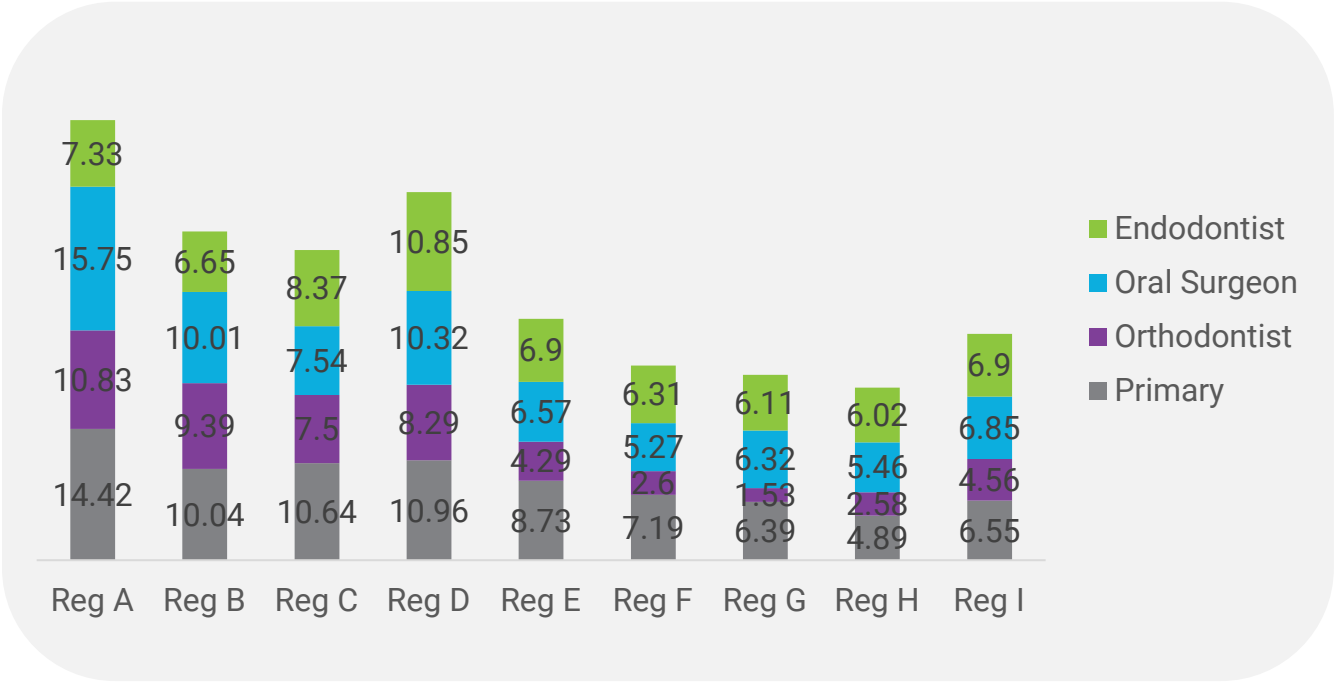
Provider Access and Availability by Specialty Type

The graph below represents the number of providers in our network that are available for members to make appointments, the number of providers who are accepting new patients and providers who have hours available after hours or during the weekend.



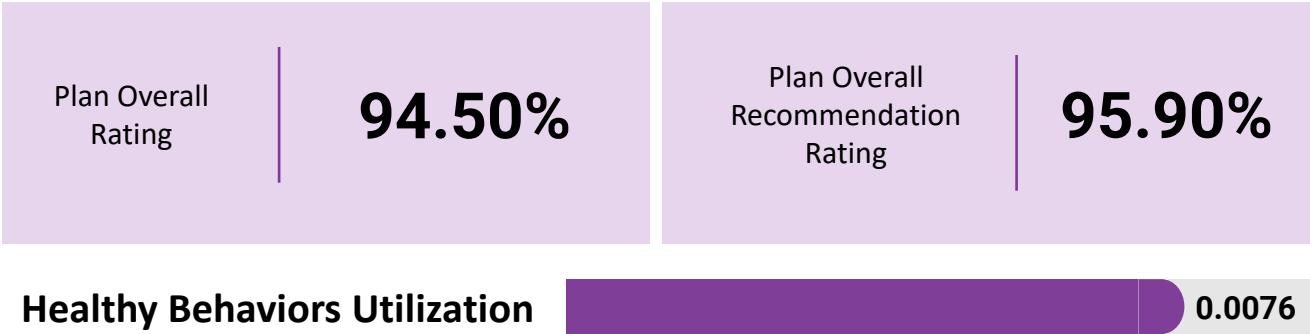
Average Appointment Wait Time for New Patients (Days)

The graph below outlines the average amount of days a member is currently waiting to get an appointment scheduled for each specialty type. Additional insight into each region has been made available as well.



Note: Average wait time is 28 days

Member Satisfaction Survey Results



Overall Rating of In-Network General Dentist

96.1%

Overall Rating of Dental Care Provided

94.6%

Overall Rating of Ease of Finding a Dentist

86.7%